Note: When working in TheSIS, there are times when new browser pages/tabs are opened (such as when you click a student’s name to explore a profile). There are 2 ways to close those pages/tabs while using TheSIS.

1) **Creates the Error Above**: Using the X in a New Browser Tab - when opting to use the X for closing (and using that several times while working in TheSIS) will eventually cause this “cookie error”.

2) **Solution**: Using the **Close Window** option at the bottom of this page or any page for closing - **always use the controls within the TheSIS application/page to avoid errors. Additionally, when using Firefox, a completely new browser instance (not a new tab) may open. Again, always use the Close Window choice to avoid errors.**